STOP HATE UK
STOP HATE. START HERE

If you have been affected by hate crime, we are here to provide independent reporting and support

For independent reporting or free, confidential advice speak to one of our teams

victim care
Merseyside
making a real difference to victims of crime

EMILY SPURRELL
MERSEYSIDE POLICE & CRIME COMMISSIONER

Victim Care Merseyside is a package of support delivered by Merseyside's Police and Crime Commissioner Emily Spurrell.

As part of this package of care, there are a range of services on hand to offer support if you've been affected by a hate crime. You can contact all these services whether you have reported a crime to the police or not.

What is a hate crime?

Hate incidents involve hostility or violence towards someone because of who they are.

A hate crime is when a criminal offence takes places which is perceived by the victim, or any other person, to be motivated by hostility or prejudice based on a person's:

- Race or perceived race, skin colour, nationality, ethnicity or heritage.
- Religion or perceived religion, including people without a religious belief.
- Sexual orientation or perceived sexual orientation.
- Disability or perceived disability, including physical impairments, mental health problems, learning disabilities, hearing, and visual impairments.
- Gender Identity including people who are transgender or transsexual.

Hate crime can fall into one of three main categories: physical assault, verbal abuse, and incitement to hatred.

It can include:

- name calling or verbal abuse
- graffiti or abusive writing
- damage to property
- threats or intimidation
- bullying or harassment
- physical attacks or violence, including sexual violence, arson, and murder.

Here to help

Reporting a hate crime

If you've experienced or witnessed a hate crime you can report it in the following ways:

Merseyside Police

- If you or anyone else are in immediate danger, call 999.
- For all other incidents, report using the police non-emergency 101 number.
- Or report online at www.merseyside. police.uk/report-hate-crime

Stop Hate UK

If, for any reason, you do not wish to speak to the police you can contact the independent charity Stop Hate UK

Stop Hate UK is available 24 hours a day. The helpline is confidential and independent.

You can report a hate crime by:

- Telephone 24/7 on 0800 138 1625
- Webchat at www.stophateuk.org/report-here/
- Stop Hate UK hate crime reporting app available on App store and Google Play store.

Support after a hate crime

These services are here to support you if you've been impacted by hate crime.

Each service is tailored to the type of hate crime you've experienced to ensure you get the specialist support you need.

Anthony Walker Foundation

Support following a racial or religious hate crime

- 0151 237 3974
- support@anthonywalkerfoundation. org.uk

Citizens Advice Liverpool

Support for victims of LGBTQ+ hate crime

- 0151 522 1400 with extension 5006
- lgbthatecrime@caliverpool.org.uk

Daisy Inclusive UK

Support following a disability hate crime

- 0151 261 0309
- info@daisyuk.com

Victim Care Merseyside

The Victim Care Merseyside hub provides a single point of contact for victims of crime residing in Merseyside to access free, confidential advice, plus emotional and practical support tailored to your needs.

Request support by calling Freephone 0808 175 3080 on weekdays between 8am and 6pm.

Alternatively, you can submit a contact form at www.victimcaremerseyside.org at any time.

For more information about Victim Care Merseyside please use your phone to scan the QR code

victim care
M e r s e y s i d e

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www.victimcaremerseyside.org